



22/11/2024

Dear valued patient,

We write to inform you that Dr Thai Lim is no longer consulting at Northside Clinic. We understand that this news may come as a shock and may cause some distress as the departure is sudden and unexpected.

We wish to reassure you that the doctors at Northside Clinic are available to take over your healthcare needs as required and encourage you to continue to attend Northside Clinic for continuity of care.

Our staff will be working hard to assist you and we respectfully request that you continue to treat them with kindness and respect as they do all they can to address your concerns and appointment requirements.

Please be mindful that if you have regularly been bulk billed for services with Dr Lim that there may be a fee for service when visiting another GP in the clinic. Information about clinic fees can be found on our website (<https://northsideclinic.net.au/appointments-fees/>) and our staff are also able to advise you of the costs at the time of making an appointment.

If you require regular bulk billing appointments and DO NOT hold a valid Aged Pension or Disability Pension Card there are a number of clinics you could contact and please ensure you speak to the individual clinic regarding their billing policy.

- CoHealth 75 Brunswick Street Fitzroy
- The Centre Clinic 79-81 Fitzroy Street St Kilda
- The North Richmond Community Health Centre 23 Lennox Street Richmond
- Bell Street Family Medical Centre 364 Bell St Pascoe Vale South

If you decide to attend an alternative clinic, we can assist with a smooth transition by providing a copy of your health record to your nominated clinic.

If you have concerns to raise, please know that you can contact the clinic on the phone number above or put them in writing to the clinic email at [admin@northsideclinic.net.au](mailto:admin@northsideclinic.net.au).

We thank you for your continued support.

Kind Regards

Northside Clinic